

Char Dham Yatra by Helicopter

5 Nights and 6 Days Trip







TRAVEL ITINERARY

Jolly Grant Airport



Day 1: The Day of Arrival

Day 1 Itinerary

- Pickup from Jolly Grant airport and transport to Fairfield by Marriott
 hotel in Dehradun by car
- Seamless Check-in experience with personalized assistance
- The guests are recommended to keep their arrival in Dehradun according to the hotel check-in policy to avoid any hassle in Check-in
- The standard check-in time is 03:00 pm and check-out time is 12 pm for the hotels in Dehradun







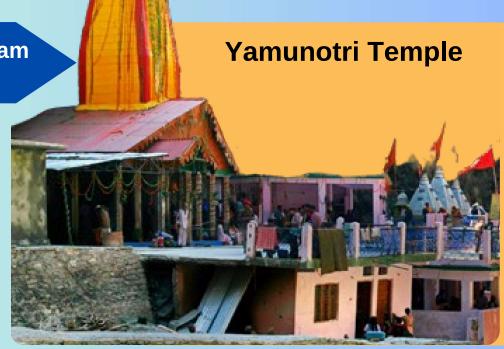
- In the evening guests shall be received by our customer executive for detailed yatra briefing
- List of our customer executives at each Dham with their contact numbers shall be shared to the pilgrims along with goodies and duffle bags
- The extra luggage of each pilgrim will be kept safely in the cloak room of the hotel and can be collected at the arrival on 5th Day.
- Enjoy your lavish buffet dinner in fine dine restaurant of the hotel and have a comfortable stay in your room with beautiful city view
- The buffet breakfast starts at 7am in the morning
- In case of early departure on day 2, the packaged breakfast shall be provided by the hotel





Day 2: Yamunotri Dham Darshan

- Helicopter departure from Sahastradhara Helipad: 06:00 am*
- Arrival at Kharsali Helipad: 06: 30 am*
- The above timings are only indicative and are subject to weather conditions



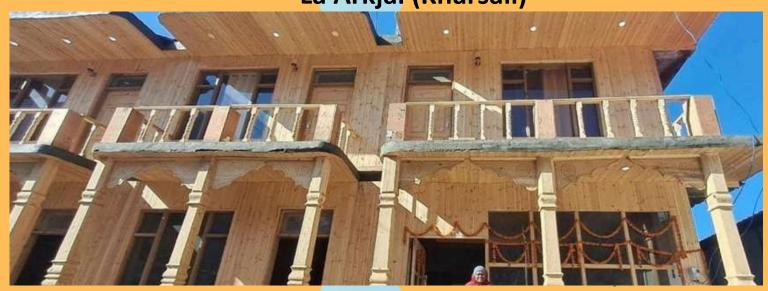
Day 2 Itinerary:

- Check out from the Dehradun hotel and proceed to Sahastradhara Helipad for the departure
- Our customer executive at the helipad shall do the security briefing and complete the passenger and baggage weight formalities
- Helicopter shall depart from Sahastradhara Helipad and arrive at Kharsali Helipad (Yamunotri) in 30 minutes.
- Our customer executive in yamunotri will be stand-by there with palki/pony for your comfortable commute to Yamunotri Dham which is located at a 6 kms far from the helipad
- Priority darshan will be arranged in Yamunotri Temple
- After darshan lunch will be served at La Arkjai (Kharsali) in Kharsali followed by the local sightseeing and night halt in Kharsali
- Feel at home and and enjoy the pampering and utmost care of the hotel staff





La Arkjai (Kharsali)





- The location of La Arkjai (Kharsali) in Kharsali is within walking distance of the Helipad
- In case the above advised hotels is not available on a particular day, the pilgrims will be accommodates in a similar category hotel



Day 3: Gangotri Dham Darshan

- Helicopter departure from Kharsali Helipad: 06:30 am*
- Arrival at Harsil Helipad: 07:10 am*
- The above timings are only indicative and are subject to weather conditions



Day 3 Itinerary:

- The pilgrims are recommended to freshen up and have breakfast in Kharsali Hotel
- Check out from the hotel and proceed to the Kharsali Helipad
- Helicopter departure from Kharsali Helipad and arrival at Harsil / Jhala Helipad (Gangotri) in 35-40 minutes
- The Gangotri Dham is 25 Kms away from the Harsil / Jhala Helipad and will be covered by a car in around 50 minutes of travel time
- **Priority darshan** will be arranged at Gangotri Temple
- After darshan lunch will be served at the Namami Retreat in Harsil followed by the local sightseeing
- Enjoy overnight stay in Prakriti The Retreat (Harsil) with relaxing river view and delicious buffet dinner





Namami Retreat in Harsil





- Hotel pick-up and drop-off in Harsil will be facilitated by car. Guests can check-in either before or after the darshan, depending on their departure schedule.
- In case the above advised hotels is not available on a particular day, the pilgrims will be accommodates in a similar category hotel





Day 4: Kedarnath Dham Darshan

- Helicopter departure from Harsil Helipad: 07:10 am*
- Arrival at Phata Helipad: 07:40 am*
- The above timings are only indicative and are subject to weather conditions



Day 4 Itinerary:

- The pilgrims are recommended to freshen up and have breakfast in Harsil Hotel
- Check out of the hotel and get to Harsil Helipad for a lift-off to Phata Helipad which takes 30 minutes to reach
- After reaching to Phata helipad, avail the shuttle helicopter for the trip to Kedarnath for a VIP darshan at the temple
- Spend an over all time of 1 to 1.5 hours at Kedarnath Dham with a gratifying Priority Darshan in the temple and after the VIP Darshan avail shuttle helicopter to return to Phata.
- Lunch will be served in our authentic south Indian restaurant of The Turiya Heli Resort . Post Lunch call it a day and rest up overnight in Phata Add on services can be availed from Phata (subject to availability)



The Turiya Heli Resort







- The Hotel in Phata is also at a walking distance from the Helipad
- Please note, any special aarti / special pooja at Kedarnath will be charged separately and is not included in this package.
- In case the above advised hotels is not available on a particular day, the pilgrims will be accommodates in a similar category hotel



Day 5: Badrinath Dham Darshan

- Helicopter departure from Phata Helipad: 08:00 am*
- Arrival at Badrinath Helipad: 08:30 am*
- The above timings are only indicative and are subject to weather conditions



Day 5 Itinerary:

- The pilgrims are recommended to freshen up and have breakfast in Phata Resort
- Checkout from the Phata Hotel and arrival at the helipad for departure to **Badrinath**
- Departure from Phata Helipad and arrival in Badrinath in 30 minutes
- Spend an over all time of 1 to 1.5 hours at Badrinath Dham with a gratifying **Priority Darshan** in the temple
- Post darshan pilgrims will be brought to **Snow Crest in Badrinath** for the delicious lunch and relaxation in the cozy environment of the hotel to avail the best hospitality of the hotel staff
- In the evening pilgrims will be taken to Mana visit to see the beauty of last village of India and overnight stay in Amritara Hotel





Snow Crest in Badrinath





- Hotel pick-up and drop-off in Badrinath will be facilitated by car
- Please note, any aarti or special pooja at Badrinath will be charged separately and is not included in this package
- In case the above advised hotels is not available on a particular day, the pilgrims will be accommodates in a similar category hotel



Day 6: Sahastradhara **Helipad arrival**

- Helicopter departure from Badrinath Helipad: 08:30 am*
- Arrival at Sahastradhara Helipad: 09:20 am*
- The above timings are only indicative and are subject to weather conditions



Sahastradhara Helipad

Day 6 Itinerary:

- The pilgrims are recommended to freshen up and have breakfast in **Badrinath Hotel**
- Checkout from the Badrinath Hotel and arrival at the helipad for the departure to Dehradun
- Departure from Badrinath and arrival at Sahastradhara Helipad in 50 minutes to 1 hour
- From Sahastradhara helipad pilgrims will be dropped at the hotel for their luggage collection
- Further the pilgrims will be provided a drop-off till Jolly Grant Airport according to their flight timings with a farewell bid



PACKAGE INCLUSIONS



- Helicopter flying from Dehradun to the Char Dham shrines, & back
- Airport & hotel transfers in Dehradun. All ground transfers, related to **Darshans**
- Complimentary stay in Dehradun on the day of arrival (Day 0) 1 major meal and 1 breakfast is included. Accommodation for 4 nights, 01 night at each Dham, with all meals included (Twin sharing basis only)
- Local Sightseeing at all possible destinations and VIP Darshans in Kedarnath and Badrinath Temples
- Evening aarti in Badrinath Temple
- Palki or Pony at Yamunotri. Vehicle in Gangotri and Badrinath for Hotel and Helipad pickup/drop
- Shri Kedarnath ji helicopter shuttle services: Phata Kedarnath Phata
- Helicopter handling charges. Taxes & other government levy























Sai Shishir Tours ASSURES YOU A SAFE AND FULFILLING DARSHAN TO CHAR DHAM!!!







PACKAGE EXCLUSIONS

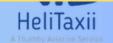


- Below are the package exclusions which can be arranged on demand at an additional charge:
- Rudra Abhishek Puja at Kedarnath On Demand (INR 6,500 for 05 People approx.)
- (For Rudra Abhishek puja at Kedarnath, the Pilgrims will require to stay in the hotel at the Kedarnath Top overnight (other than the hotel arranged in package at Phata) for the early morning puja and the arrangements will be done subject to availability of the rooms. The additional charges towards the hotel stay at Kedarnath Top will be extra chargeable to the Pilgrims)
- Disclaimer Kedarnath-top hotels are of budget category and there can be instances of complaints in regards to the hotel and room services. Also, the temperature at Kedarnath-top may drop to sub-zero levels at night in Sep/Oct, therefore the passengers are advised to take the decision considering the above conditions.
- Maha Abhishek Puja at Badrinath On Demand (Maha Abhishek Puja: INR 4,300/Person (approx.)
- Flights (Scheduled/Non-Scheduled) or Train Tickets Booking On Demand
 Any additional night stay at Dehradun On Demand
 Mussoorie, Haridwar or Rishikesh Day-trip On Demand
- **The Pilgrims are required to give the confirmation for any of above services in advance at the time of booking of Helicopter Package only**









Details Required From The Pilgrims

- Name:
- Date of Birth/Age/Gender:
- Contact details/address
- Government Identity Proof (Electoral Card/ Pan Card/Aadhar Card)
- Body Weight of Each and Every Individual
- Final covid vaccination certificate

Documents Required From The Pilgrims

Pilgrims are advised to carry the following documents:

- Indian Aadhaar Card & Certificate of vaccination
- Foreign Passport and Certificate of Vaccination
- Proof of age





GUIDELINES FOR PILGRIMS

- The maximum seating capacity for our helicopters is 06 pilgrims+ 01 Crew
- During the yatra, each Pilgrim will be allowed to carry only 1 handbag of maximum 5 kg and considering the space available in helicopter, suitcases cannot be carried. Pilgrims can keep the extra luggage in the Hotel Cloak room at Dehradun.
- Pilgrims are advised to carry medical kit (including a small oxygen) bottle) and sport shoes with them for their safety and precaution
- The Pilgrims are advised to carry woolen clothes also due to the temperature fall up to 10 degree Celsius or less at night
- For the safety purpose, children above 2 years will be given a seat and considered as a full ticket
- In case the above advised hotels at any place is not available on a particular day, the pilgrims will be accommodates in a similar category hotel





- In respect of covid-19, all necessary measures issued by the state & central governments would have to be adhered by all the pilgrims for their own as well other safety & health
- All pilgrims required to be physically fit to fly and to do the yatra. They
 are advised to do few light exercises and jogging before you prepare for
 this journey
- Taking pictures inside the temples are prohibited. Pilgrims are requested to not attempt to take pictures inside the temples. Still cameras/ portable video cameras are allowed in Himalayan ranges
- Any fresh taxes that may be imposed by the Central / State Govt. would be applicable from the date of imposition of the tax levied.

PRECIOUS MOMENTS





<u>Char Dham Yatra by</u> <u>Helicopter</u>

5 Nights and 6 Days Trip

TERMS AND CONDITIONS

EVERYDAY FIXED DEPARTURE

For the convenience of the Pilgrims, the departure timings for the helicopter from each of the helipads will be fixed and in case of any changes they will be advised in advance. The pilgrims are requested to report at their respective departure points on each day of the tour, according to the schedules provided to ensure the on time departure. Non reporting will be considered as a NO-SHOW

COVID TRAVEL GUIDELINES

The health of the Pilgrims is of great concern to us and therefore all COVID protocols shall be strictly adhered to by the pilgrims and Sai Shishir Tours, as per Government mandate. As per the regulations, boarding is permitted only with strict adherence to COVID protocols

COMPLEMENTARY SEATS FOR INFANTS

The maximum seating capacity for our helicopters is 06 pilgrims+ 01 Crew. We are offering complementary seats for the Children below 2 years or 12kg. Please carry proof of age and weight of the child to avail this offer. For the safety purpose, children above 2 years will be given a separate seat and considered as a full ticket

PILGRIMS' WEIGHT

The Pilgrims are requested to submit their correct body weight, at the time of booking. Accurate weight is essential for us to fly you safely to the Dhams, hence any change in weight found at the time of check in, against the weight submitted at the time of booking, which would exceed the helicopter's weight carrying capacity of 450 kg, the pilgrim would be deboarded and booking will be cancelled without refund

PILGRIM'S OVER WEIGHT CHARGES

Overweight charges @ INR 2500/kg will be levied from pilgrims weighing above 75 kg, if the total weight exceeds 450 Kgs with an upward limit of 460 Kgs. In any case if the overall weight exceeds 460 Kgs, then 1 pax can be deboarded (as designated by the agent or group)

All pilgrims weighting more than 75 kgs will be required to pay the over weight charges for Palki at Yamunotri also.









HELICOPTER WEIGHT LIMITATIONS

The Char Dhams are located in the Hills of Uttarakhand, which limits the weight carrying capacity of the helicopter. The maximum passenger weight capacity of the helicopter is 450 kg (excluding baggageweight). The pilgrims will be taken onboard depending upon the load and temperature conditions. The decision of the captain will be final. In order to ensure safety of the Pilgrims, we may resort to shuffling the pilgrims between helicopters to manage the right weight. This may lead to an unavoidable situation where Pilgrims may not be able to travel in the same group. We request the cooperation of the Pilgrims in this regard

BAD WEATHER & FORCE MAJEURE DISCLAIMER

The weather in the Hills is unpredictable. In addition, many Force Majeure factors like delayed Air Traffic Clearances/Permissions, VVIP movements, valley flying by Indian Air Force (NOTAM), sudden occurrence of technical snag in aircraft, illness of flying crew or late reporting of the guests at the helipads, among others. While we would endeavor to avoid inconvenience to the Pilgrims, in certain cases, Pilgrims are requested to bear with us

HOTELS

- Rooms are booked on double or triple sharing basis only.
- For a separate single occupancy room, it will be extra chargeable @ INR 50,000/- + 18% GST PER PERSON or on actual (whichever is higher)
- Hotels at all the Dhams are non-star category. However, we have carefully selected the most comfortable & best rated properties for our Heli-tours
- To cater to any unavoidable delays, Pilgrims are advised to keep one additional day while planning their return journey
- Hotel at Kedarnath Top are non-star / Dharmshala category and are strictly subject to availability of rooms. As standard we are keeping the rooms blocked at Phata for Yatra package hence the additional charges towards the hotel stay at Kedarnath Top will be extra chargeable to the Pilgrims.

ADDITIONAL SERVICES

- Confirmation of any additional services such as Maha Abhishek Puja, Rudra Abhishek Puja, or any other additional service, has to be provided by the pilgrims at the time of booking. Payment for the Puja's are collected by our staff at Dehradun, as we need to arrange the Puja in advance
- . Airport transfers will be provided only on the arrival day at Dehradun and on the last day i.e. 6th day of the tour.
- . Any donations, tips, pitthu, palki/pony and porter charges shall be borne by the guests.
- Sai Shishir Tours facilitators are available at all the Dhams and they can be contacted for any assistance. The contact details of these personnel will be shared before commencement of your trip from Dehradun
- Network connectivity at Harsil & Badrinath is very poor with BSNL & Jio giving better connectivity







MEDICAL EMERGENCIES

• All temples in Chardhams are located at high altitude, requiring basic medical fitness. The medical facilities at the Dhams are also limited, therefore, Pilgrims with medical conditions like High/Low BP, Cardiac conditions, Diabetics etc. are requested to seek advice of their doctor and get medical check-up before undertaking the trip. Sai Shishir Tours will not be liable for any medical emergency on the ground to the pilgrims. In dubious situations our representative in Dehradun can ask for a declaration from the pilgrims only for the safety concerns

CARRIAGE BY AIR ACT, 1972

- The carriage is subject to Sai Shishir Tours Heli Services regulations relating to the conditions of Non- International Carriage(Passenger and Baggage)framed in accordance with The Carriageby Air Act, 1972 and Notification regarding application of the carriage which is non-international. The liability of the company for damage sustained in the event of the death or wounding of a passenger or any other bodily injury suffered by passenger or by his registered baggage during thecourse of carriageby air will be governedby the provisions of sections4,5,6 and the rules contained in the second Schedule of Carriage by Air Act 1972 with certain exceptions, adaptations, modifications, etc as notified in the Govt. of India, Ministry of Civil Aviation Notification and as amendedfrom time to time.
- Sai Shishir Tours reserves the right to deny boarding to persons, who are unruly, abusive, intoxicated, sick, mentally unfit or anyone else whom we deem to be unsafe to fly. No refund shall be done to such passenger(s)

CHANGES IN BOOKING SCHEDULE (BY CLIENT)

- · Rescheduling your booking can be done upto Seven Days prior to commencement date and subject to availability
- In case rescheduling is requested less than 07 days prior to the travel date, then the booking would be treated as cancelled, & a fresh booking will be given subject to availability, after the levy of applicable cancellation charges

TERMS OF PAYMENT

- The booking has to be done in advance with a deposit of 50% of the total amount. The balance payment has to be deposited strictly 25 days before the travel date.
- Pilgrims will not be permitted to board or commence the tour, unless full & final payment of the tour and extra body weight has been done

BAD WEATHER & FORCE MAJEURE POLICIES

• Sai Shishir Tours will not be liable in any way for the cancelled or delayed flight, if due to the bad weather, technical snags or any force majeure reason beyond our control results in the cancellation of your flight being delayed or cancelled. However, refund will be given to clients as per our refunds policy.





- Any kind of inconvenience causedbecause of cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals or any other extra travel expenses done by the guests shall be offered in the event of cancellation of a flight.
- In case tour departure does not take place from Dehradun on Day One due to above reasons, tour will be considered as cancelled and full refund as per our policieswill be made. However, in case the pilgrims would like to consider taking the tour on the next available date, a fresh booking can be made for the same (Subject to availability). Our team will proposethe available options to the pilgrims.
- The balance/unutilized amount against previous booking can be adjusted against the fresh booking and any extra costs that would be accruing, will have to be borne by the pilgrims.
- Incase the yatra departs from Dehradun as per schedule but gets disrupted, while the tour is ongoing, our team will propose the possible revised itinerary within the scheduled package days, but without any extension of days
- Any extension, proposed by the pilgrims, in the package will only be considered at an extra cost and subject to operational viability.
 - In case for 05 straight days flying does not take place, full refund as per our policies will be made to the pilgrims
- * New Chardham pilgrim(s) scheduled for departure from Dehradun on any respective travel date shall be our top priority,
- over the back-log pilgrim(s) of previous days(s)
 - Additional night halt charges will be payable by the pilgrims to hotels on direct payment basis, when they get stuck
- for additional nights due to bad weather/force majeure reasons.

 Sai Shishir Tours may not fly to Harsil, in case of turbulent wind conditions which is often in the Harsil valley after 1200 Hrs.
- If any pilgrim (s) require ferry flights to be operated for them in emergency, cost for the same will be charged to the party at
- · standard charter cost plus GST.
 - While the tour is ongoing, if any group demands to cancel their tour mid-way, the arrangement of transportation will be done
- by Sai Shishir Tours, however, cost for the same will be borne by the pilgrims on direct payment basis.

 Any increase in government levies or taxes, after the confirmation of booking, will be extra chargeable to the pilgrims.
- Payment against the same will have to be made before the commencement of the tour

CANCELLATIONS POLICY

If the pilgrims cancel their booking prior or after commencement of tour, following cancellation charges will be applicable

More than 15 days prior to travel date: 30% of total tour cost.

Between 08 to 15 days prior to travel date: 50% of total tour cost

07 or less days prior to travel date: No Refund

No show: No Refund

After commencement of tour: No Refund

FORCE MAJEURE & BAD WEATHER REFUNDS

BASIS OF REFUNDS









- Tour Cost: 25% of total tour cost for each unutilized travel sector (Dham), minus INR 15,000 per passenger toward the flight preparation & ground arrangement charges.
- Additional Services: Deduction of any additional services provided at any of the Dhams during the tour of the pilgrims will be deducted over & above the refundable Tour Cost.
- Refund against any unutilized service will not be calculated separately and added to the refundable- amount

COVID-19 CASE, OR ANY NATIONAL/STATE EMERGENCY

In case pilgrims test COVID positive before the travel, or the Yatra gets called-off by the government, or any National or State emergency is imposed, there will be no refunds applicable. However, the pilgrims will be provided a Credit Voucher by Sai Shishir Tours against the advance paid, which will be valid for one year. It can be utilized against any of our helicopter tours or charter services (for the full amount of the credit voucher), by the pilgrims or any of their friends/relatives

DISPUTES

- Disputes as to legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Delhi Jurisdiction.
- Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.

